



CORPORATE

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Related	

Department of Planning office contacts and advisory lines

The purpose of this circular is to update clients on departmental inquiry services and regional office contacts.

Introduction

The NSW Department of Planning was established on 29 August 2005.

Though there have been a number of administrative changes in government recently, the Department of Planning continues to offer a high level of service to clients through its head office and regional offices.

The following is a useful guide when contacting and doing business with the Department of Planning.

General inquiries

Planning Information Centre

23-33 Bridge Street Sydney NSW 2000
GPO Box 39, Sydney NSW 2001
Email: information@dipnr.nsw.gov.au
Phone: 02 9228 6333, Fax: 02 9228 6555
Weekdays 9.00 a.m. to 5.00 p.m.

Specific inquiries

Weekdays 9.00 a.m. to 5.00 p.m. unless stated otherwise.

BASIX Help Line

Phone: 1300 650 908, Fax: 02 9228 6544
Email: basix@dipnr.nsw.gov.au
Web: www.basix.nsw.gov.au

Building Code of Australia (BCA) Advisory Line

Phone: 02 9228 6529
Tue, Wed, Thu, 9.30 a.m. to 11.30 a.m.

Building Professionals Board

Level 3, Macquarie Tower
10 Valentine Avenue Parramatta
PO Box 3720, Parramatta NSW 2124
Phone: 02 9895 5950, Fax: 02 9895 5949
Email: bpb@dipnr.nsw.gov.au
Web: www.bpb.nsw.gov.au
For information on accredited certifiers and certification in NSW.

FOI Inquiries

Maynessa Lloyd
Manager, FOI and Privacy
Phone: 02 9228 6116, Fax: 02 9228 6244
Email: maynessa.lloyd@dipnr.nsw.gov.au

Major Project Assessment

DA Advisory Line: 1300 305 695
For general inquiries on Major Project assessment under Part 3A of the EP&A Act:
Email assessments@dipnr.nsw.gov.au

Metropolitan Strategy and Growth Centres

Hotline: 1300 305 695, Fax: 02 9228 6555
Email: metrostrategy@dipnr.nsw.gov.au
Web: www.metrostrategy.nsw.gov.au

Planning Reform Fee Inquiries

Phone 1800 188 208.
Email: feeenquiries@dipnr.nsw.gov.au
Provides advice to councils on fee returns.

Transport and Population Data Centre

Phone: 02 9206 8600, Fax: 02 9206 8690
Email: tpdc@dipnr.nsw.gov.au

Department of Planning offices

Weekdays 9.00 a.m. to 5.00 p.m. unless stated otherwise.

METROPOLITAN

Head Office

23-33 Bridge St Sydney NSW 2001
GPO Box 39, Sydney NSW 2001
Email: information@dipnr.nsw.gov.au
Phone: 02 9228 6111, Fax: 02 9228 6455

Sydney Region West

10 Valentine Ave Parramatta
PO Box 3720 Parramatta NSW 2124
Phone: 02 9895 6211, Fax: 029895 7281

Transport and Population Data Centre

Level 7, Tower Two, Lawson Place
Redfern NSW 2016
GPO Box 3927 Sydney NSW 2001
Phone: 02 9206 8600, Fax: 02 9206 8690
Email: tpdc@dipnr.nsw.gov.au

REGIONAL NSW

Alpine Resorts (assessment team)

Shop 5A, Snowy River Avenue Jindabyne
PO Box 36 Jindabyne 2627
Phone: 02 6456 1733, Fax: 02 6456 1736

Barwon

Level 3, Noel Park House
155-157 Marius Street Tamworth
PO Box 550 Tamworth 2340
Phone: 6764 5900 or 6764 6831 direct
Fax: 02 6764 5982

Central Coast

Level 3, 107 Mann Street Gosford
PO Box 1148 Gosford NSW 2250
Phone: 02 4323 7000, Fax: 02 4323 6573

Central West / Far West

209 Cobra Street Dubbo
PO Box 717 Dubbo NSW 2930
Phone: 02 6884 2560, Fax: 02 6884 8483

Hunter

Suite 6 464 King Street Newcastle West
PO Box 2213 Dangar NSW 2309
Phone: 02 4929 4346, Fax: 02 4929 6364

Illawarra / South Coast

84 Crown Street Wollongong
PO Box 5475 Wollongong NSW 2520
Phone: 02 4224 9450, Fax: 02 4224 9470

Murray / Murrumbidgee

Suite U101, First floor Riverside Plaza
131-139 Monaro Street Queanbeyan
PO Box 189 Queanbeyan NSW 2620
Phone: 02 6297 6477, Fax: 02 6297 9505

North Coast

76 Victoria Street Grafton
Locked Bag 10 Grafton NSW 2460
Phone: 02 6640 2000, Fax: 02 6640 2185

Further information

The latest list of contacts for the Department of Planning is available from the Department's website at: www.planning.nsw.gov.au/aboutus/contactus.asp.

If you have any further inquiries please contact the Planning Information Centre on 02 9228 6333.

Authorised by:

Alice Spizzo
Executive Director
Office of the Director General

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