


Premier's target: 90% of housing approvals determined within 40 days by 2019


The following categories are included in the calculation of the target



Single Dwellings
New single detached residential dwellings excluding replacements



Secondary Dwellings
New Granny flat or dual occupancy



Definitions

<i>Housing approvals</i>	LDPM Residential categories: single new dwelling and new secondary Dwelling (DA and CDCs)
<i>Replacement dwelling</i>	A new single dwelling erected following demolition of another single dwelling
<i>Days</i>	Net calendar days (excluding 'stop the clock' time)
<i>Alteration & additions</i>	LDPM category: Residential - Alterations and Additions

We've seen examples of best practice across a number of councils

We have seen that best practice councils...

1 Set clear expectations with customers

Prior to lodgement, clear expectations are set with customers on approval requirements

2 Understand their important roles in achieving the target

Clearly defined roles mean that all staff understand how they contribute to achieving the target

3 Look to see what others are doing well

Councils explore what others are doing well and test those and new ideas to see if they work in their teams

Calculating the Premier's target

Target: 90% of housing approvals determined within 40 days by 2019

Step 1: Identify all housing approvals in nominated categories

Step 2: Calculate the net determination time for these approvals

Step 3: Calculate $\frac{\text{No. of housing approvals determined 40 days or less}}{\text{All housing approvals}} \times 100$