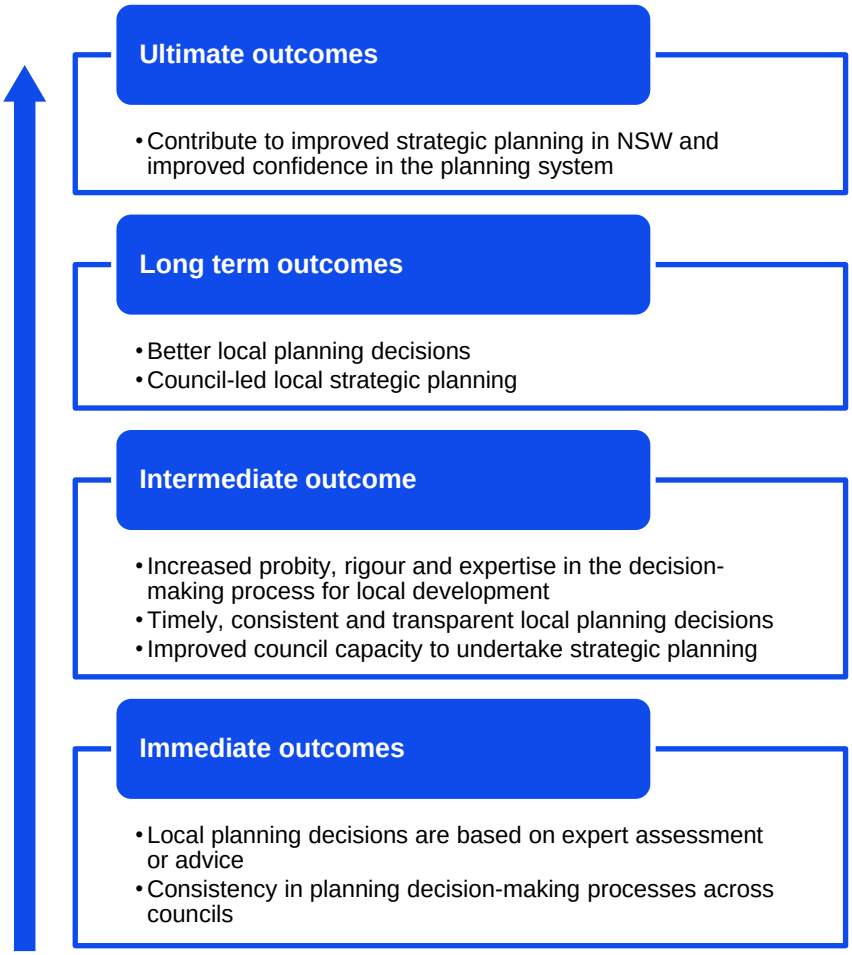
1 Evaluation goals



2 IHAP evaluation framework - summary

Key Evaluation Methods	Summary	Timeframe
Council-produced quarterly data	• Using the online reporting form on the NSW Planning Portal, councils will provide quantitative data about the performance of Independent Hearing and Assessment Panels (IHAPs). • This will include data about membership and rotation, meeting operations (site visits, meeting times, number of objectors), development application determination (determination timeframes, value, height) and provision of planning proposal advice (number of proposals, council agreement and recommendations). • This data will provide DPE with an understanding of how IHAPs are operating and whether they are meeting policy objectives.	Quarterly
Cross-agency feedback	• Feedback and complaints data relevant to IHAPs will be collected from the Office of Local Government, the NSW Ombudsman and ICAC. • This data will help DPE to identify any unexpected issues with IHAP operation.	Quarterly
Surveys and case studies	• A series of online surveys and council case studies (including interviews) will be conducted over the first 12 months of IHAP implementation. • This will provide DPE with qualitative, on-the-ground data about how IHAPs are operating and will be used to further assess the effectiveness of IHAPs against intended policy outcomes.	Throughout first year of IHAP operation
Media content analysis	• An analysis of media reporting over the first 12 months of implementation will help DPE to understand community views and concerns.	Throughout first year of IHAP operation