

APPENDIX E: COMMUNITY SURVEY

Summary of responses

Community Survey

Cullerin Range Wind Farm Compliance

Of the 17 surveys forwarded to residents living within 4 km of a Woodlawn wind farm turbine, 11 were returned; a response rate of 65%.

The summarised responses are indicated under each survey question below. Note that not all questions were answered in every survey response; hence the number of responses to each question may not total 11.

Note:

Two surveys were received for one dwelling. While the feedback/comments provided in both surveys were taken into consideration, the two responses were considered as a single submission for the property.

Distance from wind turbine

1A. How far away is the closest wind turbine belonging to Cullerin Range Wind Farm from your dwelling?	Less than 1 km	Between 1 km and 2km	Between 2 km and 3 km	Between 3 km and 4 km	Not sure	Not provided
Number of responses	1	6	1	1	1	1

It was noted by the auditors during the site inspection that one respondent's dwelling appeared to be located further away than indicated (the respondents indicated 1 to 2 km's. While their property boundary may have been closer to the turbine, their dwelling is located approximately 2.4 km's from the nearest turbine).

1B.

Is your property host to one of the turbines for the wind farm (please circle)?

YES

NO

2	9
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1C.

How many years/months have you lived at this address?

Less than 12 months	1 to 4 years	5 to 9 years	10 to 14 years	15 years and over	Not provided
Number of responses		1		8	2

Operational Noise (Conditions 35, 36, 37, 41, 42, 44 & 46)

2A.

Do you hear noise from the wind farm turbines (please circle)?

YES

NO

No response or N/A

7	2	2
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	Nil	Lowest					Highest				
2B. If you hear noise from the wind farm turbines during the <u>day</u> (i.e. between 7.00 am and 10.00 pm), are you satisfied there is no interruption or distraction or would you say there is a degree of interruption or distraction? Please rate from 0 (no distraction/interruption) to 10 (highest) (please circle)?	0	1	2	3	4	5	6	7	8	9	10
<i>Number of responses</i>	3					2		1			2

	Nil	Lowest					Highest				
2C. If you hear noise from the wind farm turbines during the <u>night</u> (i.e. between 10.00 pm and 7.00 am), are you satisfied there is no interruption or distraction or would you say there is a degree of interruption or distraction? Please rate from 0 (no distraction/interruption) to 10 (highest) (please circle)?	0	1	2	3	4	5	6	7	8	9	10
<i>Number of responses</i>	3					1	1	1			2

	Nil	Low	Moderate	High
2D. How would you characterise the 'noisiness' of the wind farm turbines (please circle)?				
<i>Number of responses</i>	3*	2	3	1

** One respondent advised greater noise audible from the highway.*

	No Impact	Negligible Impact	Neutral	Minor Impact	High Impact
2E. If you hear noise from the wind farm turbines does it have any impact on your <u>day</u> time activities?	1	2	3	4	5
<i>Number of responses</i>	3		1	3	1
2F. If you hear noise from the wind farm turbines does it have any impact on your <u>night</u> time activities?	1	2	3	4	5
<i>Number of responses</i>	3		1	3	1
2G. If you hear noise from the wind farm turbines does it have any impact on your sleeping patterns?	1	2	3	4	5
<i>Number of responses</i>	3		2	1	2

Community Information and Consultation (Conditions 88, 90, 92 and 93)

5A. Have you requested documents from the wind farm operator relevant to the approval?

YES

NO

6	5
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5B. If you requested documents, were they provided to you satisfactorily?

YES

NO

No response or N/A

3	2	6
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5C. Are you aware that there is a 24-hour telephone number, postal and email address for complaints?

YES

NO

4	7
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	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
5D. If you have made a complaint were you satisfied that your complaint was followed up by the proponent?	1	2	3	4	5	
<i>Number of responses</i>		1	1		3	6
5E. Were you satisfied by the way your complaint was handled?	1	2	3	4	5	
<i>Number of responses</i>		2			3	6
5F. Are you satisfied that the wind farm operator has taken steps to inform you of activities at the wind farm site that may impact you?	1	2	3	4	5	
<i>Number of responses</i>	1	1	2		2	5

Visual Amenity (Conditions 21-23 and 99(d))

6A. Are any wind turbines visible from your residential dwelling?

YES

NO

No response or N/A

8	2	1
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6B. Have you requested measures to minimise the visual impacts of wind turbines at your property?

YES

NO

3	8
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6C. Has the wind farm operator notified you about the On-Site Landscape Sub Plan to minimise the visual impact of the wind farm at your residence?

YES NO No response or N/A

7	2	2
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6D. Have you accepted an offer from the wind farm operator to minimise the visual impact at your property?

YES NO

5	6
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If you answered NO to 6D please proceed to question 7A.

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
6E. Are you satisfied with the measures implemented to minimise the visual impact at your property?	1	2	3	4	5	
Number of responses	1	1		2	1	6
6F. Are you satisfied with the landscaping completed on the wind farm site?	1	2	3	4	5	
Number of responses	2	1			2	6

Aviation (condition 69)

Please answer the following two questions if you have aircraft used in association with your property.

7A.

Has the operation of the wind farm impacted on any local aircraft movements associated with your property?

YES NO No response or N/A

2	5	4
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7B.

If you answered yes to 7A above, has the wind farm operator adequately dealt with the impacts caused?

YES NO

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Television and Radio Communication Interference (Condition 77 – 79)

8A. Have you experienced television or radio interference associated with the operation of the wind farm.

YES NO No response or N/A

6	4	1
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If you answered no please proceed to question 9A.

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
8B. Are you satisfied that the wind farm operator has installed suitable measures to restore your television and/or radio reception.	1	2	3	4	5
<i>Number of responses</i>	2	1			3*
<i>* One respondent did not answer question 8A however answered question 8B.</i>					

Shadow Flicker (Condition 27)

9A. Does your residence experience shadow flicker at any time during the year (please circle)?

YES NO

3	8
If yes, where?	
Residence – 0	
On farm - 2	
No location provided - 1	

If you answered no please proceed to question 10A.

9B. Have you contacted the wind farm operator to discuss measures to reduce shadow flicker at your residence?

YES NO No response or N/A

	2	1
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9C. Did the wind farm operator propose measures to reduce shadow flicker from the wind farm turbines at your residence?

YES NO No response or N/A

	2	1
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	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
9D. If you accepted any measures, were you satisfied with the measures implemented at your property?	1	2	3	4	5	
<i>Number of responses</i>						3

Traffic and Transport (Conditions 48 and 57)

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
10A. Are you satisfied that heavy vehicles associated with the project only use the Hume Highway, Lerida Road North and the portion of the Old Hume Highway (Cullerin Road) between Lerida Road North and the site access point?	1	2	3	4	5	
<i>Number of responses</i>	3	2	4		1	1
10B. Are you satisfied with any works done to rectify any damage caused by heavy vehicles that used the roads during construction?	1	2	3	4	5	
<i>Number of responses</i>	3	3	2		1	2

Waste Management (condition 76)

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
11A. Are you satisfied that waste generated from the wind farm site is managed well?	1	2	3	4	5	
<i>Number of responses</i>	3	2	3			3