

## **APPENDIX E: COMMUNITY SURVEY**

# Summary of responses

## Community Survey

### Woodlawn Wind Farm Compliance

Of the 49 surveys forwarded to residents living within 4 km of a Woodlawn wind farm turbine, 12 were returned; a response rate of 24%.

The summarised responses are indicated under each survey question below. Note that not all questions were answered in every survey response; hence the number of responses to each question may not total 12.

#### Distance from wind turbine

<b>1A.</b> How far away is the closest wind turbine belonging to Cullerin Range Wind Farm from your dwelling?	Less than 1 km	Between 1 km and 2km	Between 2 km and 3 km	Between 3 km and 4 km	Not sure	Not provided
<i>Number of responses</i>		<b>3</b>	<b>4</b>	<b>5</b>		

#### 1B.

Is your property host to one of the turbines for the wind farm (please circle)?

YES

NO

<b>1</b>	<b>11</b>
----------	-----------

#### 1C.

How many years/months have you lived at this address?

Less than 12 months	1 to 4 years	5 to 9 years	10 to 14 years	15 years and over	Not provided
<i>Number of responses</i>	<b>2</b>		<b>2</b>	<b>8</b>	

#### Operational Noise (Conditions 49, 50, 51, 55 & 56)

#### 2A.

Do you hear noise from the wind farm turbines (please circle)?

YES

NO

No response or N/A

<b>5</b>	<b>4<sup>#</sup></b>	<b>3<sup>*</sup></b>
----------	----------------------	----------------------

# - One respondent stated they are deaf

\* - One respondent stated they could hear the wind farm in the right weather conditions however they could not hear the wind farm inside the house.

	Nil	Lowest					Highest				
<b>2B.</b> If you hear noise from the wind farm turbines during the <u>day</u> (i.e. between 7.00 am and 10.00 pm), are you satisfied there is no interruption or distraction or would you say there is a degree of interruption or distraction? Please rate from 0 (no distraction/interruption) to 10 (highest) (please circle)?	0	1	2	3	4	5	6	7	8	9	10
<i>Number of responses</i>	4		2					1			2

	Nil	Lowest					Highest				
<b>2C.</b> If you hear noise from the wind farm turbines during the <u>night</u> (i.e. between 10.00 pm and 7.00 am), are you satisfied there is no interruption or distraction or would you say there is a degree of interruption or distraction? Please rate from 0 (no distraction/interruption) to 10 (highest) (please circle)?	0	1	2	3	4	5	6	7	8	9	10
<i>Number of responses</i>	4		2				1	1			2

	Nil	Low	Moderate	High
<b>2D.</b> How would you characterise the 'noisiness' of the wind farm turbines (please circle)?				
<i>Number of responses</i>	3	2	1	4

	No Impact	Negligible Impact	Neutral	Minor Impact	High Impact
<b>2E.</b> If you hear noise from the wind farm turbines does it have any impact on your <u>day</u> time activities?					
<i>Number of responses</i>	6			2	2
<b>2F.</b> If you hear noise from the wind farm turbines does it have any impact on your <u>night</u> time activities?					
<i>Number of responses</i>	6		1	1	2
<b>2G.</b> If you hear noise from the wind farm turbines does it have any impact on your sleeping patterns?					
<i>Number of responses</i>	5		1	2	1

2H. Have you felt the need to contact the wind farm operator to discuss measures to reduce noise at your residence?

YES NO No response or N/A

<b>2</b>	<b>10</b>	
----------	-----------	--

2I. Did the wind farm operator propose measures to reduce noise from the wind farm at your residence?

YES NO

	<b>11</b>
--	-----------

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
2J. If you accepted any measures, were you satisfied with the measures implemented at your property?	1	2	3	4	5	
<b>Number of responses</b>					<b>1</b>	<b>10</b>

### Air Quality (condition 25)

	No Impact	Negligible Impact	Neutral	Minor Impact	High Impact
3. Has dust from the wind farm site impacted on your property since the turbines commenced operation?	1	2	3	4	5
<b>Number of responses</b>	<b>9</b>	<b>1</b>	<b>1</b>	<b>1</b>	

### Flora and Fauna (Conditions 35, 37 and 38)

4. Do you have any evidence of the wind turbines impacting on birds or animals (for example, evidence that bats, birds or other animals have been struck by turbine blades) or any other impacts on flora or fauna?

YES NO

<b>2<sup>#*</sup></b>	<b>9</b>
<b>Evidence (if ticked yes)</b>	
# - One respondent advised they witnessed an eagle being hit by a turbine	
* - One respondent advised bird and bat numbers have decreased	

## Community Information and Consultation (Conditions 41, 44 and 45)

5A. Have you requested documents from the wind farm operator relevant to the approval?

YES

NO

<b>2</b>	<b>10</b>
----------	-----------

5B. If you requested documents, were they provided to you satisfactorily?

YES

NO

No response or N/A

<b>1</b>	<b>2</b>	<b>9</b>
----------	----------	----------

5C. Are you aware that there is a 24-hour telephone number, postal and email address for complaints?

YES

NO

<b>4</b>	<b>8</b>
----------	----------

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
<b>5D.</b> If you have made a complaint were you satisfied that your complaint was followed up by the proponent?	1	2	3	4	5	
<i>Number of responses</i>	<b>1</b>				<b>2</b>	<b>5*</b>
<b>5E.</b> Were you satisfied by the way your complaint was handled?	1	2	3	4	5	
<i>Number of responses</i>					<b>2</b>	<b>5</b>
<b>5F.</b> Are you satisfied that the wind farm operator has taken steps to inform you of activities at the wind farm site that may impact you?	1	2	3	4	5	
<i>Number of responses</i>	<b>2</b>	<b>1</b>			<b>2</b>	<b>2</b>
* - One respondent advised they have not contacted the operator to complain due to negative experiences with Capital wind farm.						

## Visual Amenity (Conditions 40 and 46)

6A. Are any wind turbines visible from your residential dwelling?

YES

NO

No response or N/A

<b>11</b>	<b>1*</b>	
-----------	-----------	--

\* - While they provided a 'No' response, one respondent advised the turbines are visible from the drive.

**6B. Have you requested measures to minimise the visual impacts of wind turbines at your property?**

**YES NO**

<b>4</b>	<b>8</b>
----------	----------

**6C. Has the wind farm operator notified you about the On-Site Landscape Sub Plan to minimise the visual impact of the wind farm at your residence?**

**YES NO No response or N/A**

<b>9</b>	<b>3</b>	
----------	----------	--

**6D. Have you accepted an offer from the wind farm operator to minimise the visual impact at your property?**

**YES NO**

<b>4</b>	<b>8*</b>
----------	-----------

*\* - One respondent stated they did not apply due to having missed the deadline.*

If you answered NO to 6D please proceed to question 7A.

	<b>Very satisfied</b>	<b>Satisfied</b>	<b>Neutral</b>	<b>Unsatisfied</b>	<b>Very unsatisfied</b>	<b>No response or N/A</b>
<b>6E.</b> Are you satisfied with the measures implemented to minimise the visual impact at your property?	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	
<b>Number of responses</b>	<b>3*</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>4#</b>
<b>6F.</b> Are you satisfied with the landscaping completed on the wind farm site?	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	
<b>Number of responses</b>	<b>2</b>		<b>3</b>		<b>1</b>	<b>3</b>
<p># - One respondent indicated they did not accept the offer however they were happy with the measures that were implemented.</p> <p>* - One respondent stated their property is subject to a Conservation Agreement and therefore they were not in a position to be able to accept landscaping.</p>						

**Aviation (condition 62)**

Please answer the following two questions if you have aircraft used in association with your property.

**7A.**

**Has the operation of the wind farm impacted on any local aircraft movements associated with your property?**

**YES NO No response or N/A**

	<b>8</b>	<b>4</b>
--	----------	----------

**7B.**

If you answered yes to 7A above, has the wind farm operator adequately dealt with the impacts caused?

YES NO

--	--

**Television and Radio Communication Interference (Condition 68 – 71)**

**8A. Have you experienced television or radio interference associated with the operation of the wind farm.**

YES NO No response or N/A

<b>9<sup>#</sup>*</b>	<b>3</b>	
-----------------------	----------	--

# - Two respondents indicated their reception was subject to interference however they acknowledged they could not confirm the cause of the interference.

\* - One respondent advised they had not contacted the wind farm operator for assistance as only free to air was affected and the respondent used Austar.

If you answered no please proceed to question 9A.

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
<b>8B.</b> Are you satisfied that the wind farm operator has installed suitable measures to restore your television and/or radio reception.	1	2	3	4	5
<i>Number of responses</i>	<b>2</b>			<b>2</b>	

**Waste Management (condition 73)**

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied	No response or N/A
<b>11A.</b> Are you satisfied that waste generated from the wind farm site is managed well?	1	2	3	4	5	
<i>Number of responses</i>	<b>3</b>	<b>3</b>	<b>2</b>	<b>1*</b>		<b>3</b>

\* - One respondent stated they are uninformed but assumed the operator was doing the wrong thing.