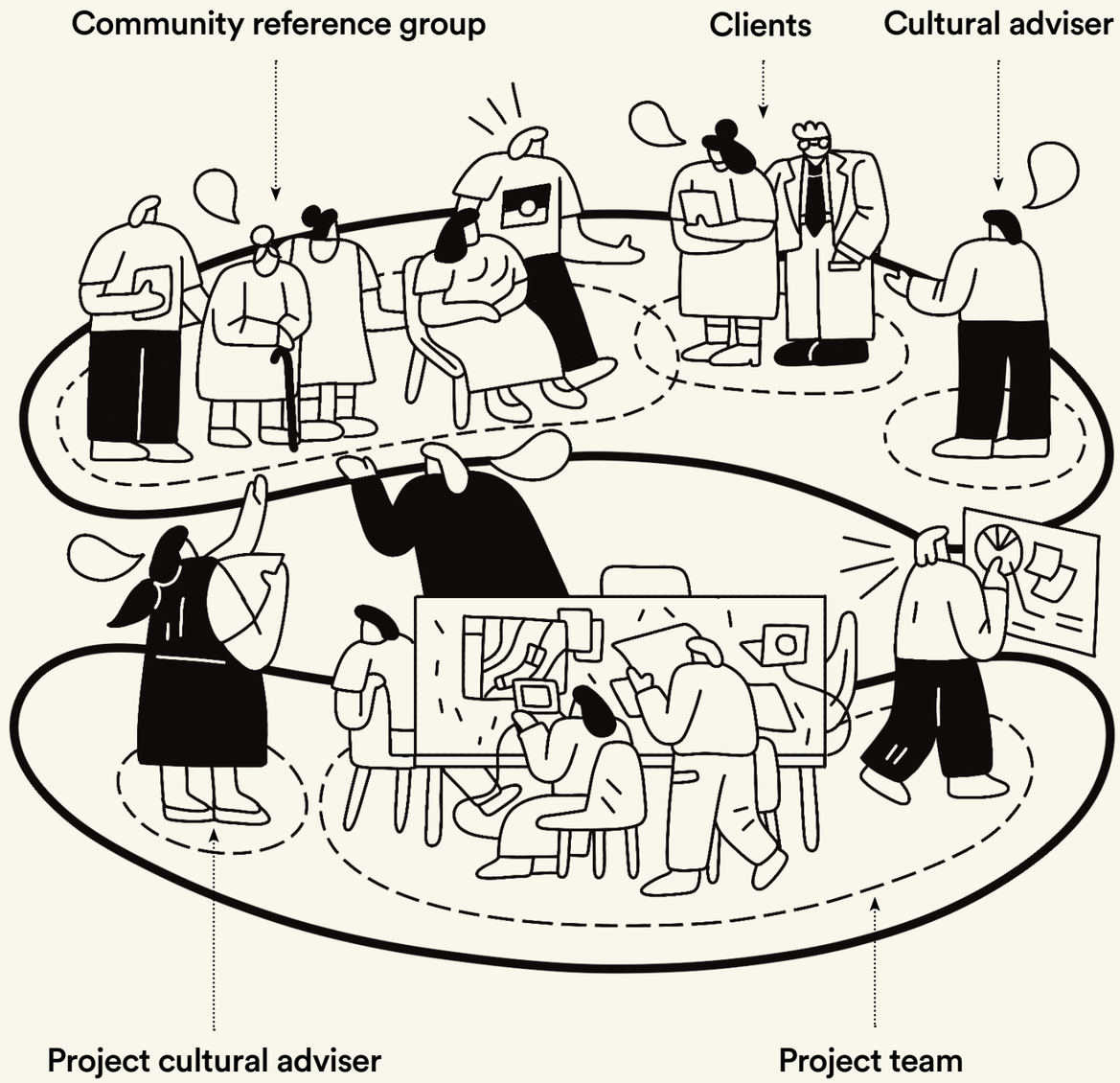
Community governance structure

Clients should establish a governance structure at the start of a project to enable the best outcomes for Country and a coordinated approach. This can be particularly beneficial for precinct planning, large-scale projects, or multiple projects in one area. Having a governance structure in place can lead to effective communication and reduce community fatigue.

Community (sometimes represented by a community reference group) should have a direct relationship with clients to negotiate the engagement process and positive outcomes for Country. Cultural advisers can help develop and facilitate these relationships and collaborations and can help make best use of precious and limited community time and resources.

Project teams, in collaboration with their own cultural advisers, support the community and client to deliver these outcomes.

For more significant projects (like highly significant design competitions), a project team's cultural adviser should be independent of the client and communities' cultural adviser.