

How to use the application tracker

The NSW Planning Portal application tracker allows users to search and track the real-time status of complying development certificate, development applications and State significant applications from submission to determination.

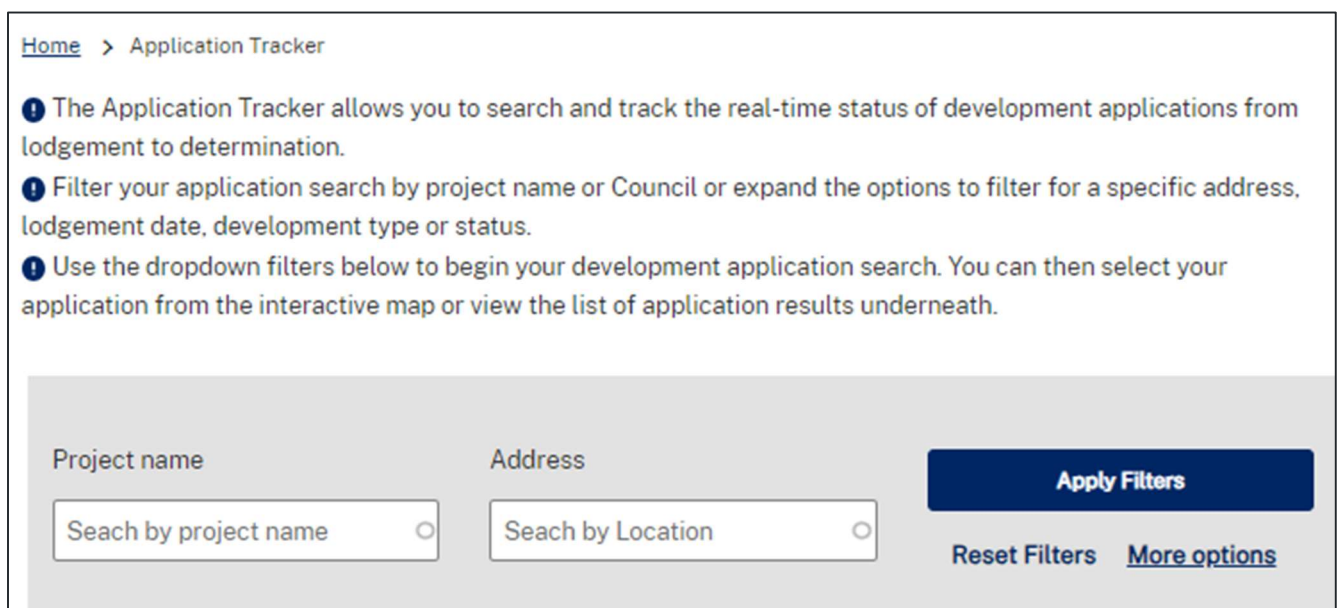
This guide provides a step-by-step outline for effectively utilising the application tracker.

Note: You do not need a NSW Planning Portal user account to access this tool.

Search for a specific application

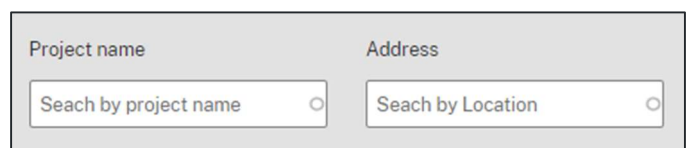
To search for information on a specific application:

1. Enter <https://www.planningportal.nsw.gov.au/map> into a web browser. The application tracker will open.



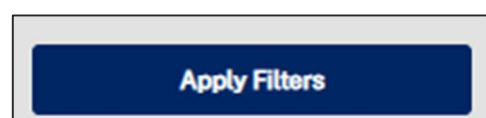
The screenshot shows the 'Application Tracker' page. At the top, there is a breadcrumb trail: 'Home > Application Tracker'. Below this, there are three informational icons with text: 1. 'The Application Tracker allows you to search and track the real-time status of development applications from lodgement to determination.' 2. 'Filter your application search by project name or Council or expand the options to filter for a specific address, lodgement date, development type or status.' 3. 'Use the dropdown filters below to begin your development application search. You can then select your application from the interactive map or view the list of application results underneath.' Below the text, there is a search interface with two input fields: 'Project name' with a dropdown menu showing 'Search by project name', and 'Address' with a dropdown menu showing 'Search by Location'. To the right of these fields is a large blue button labeled 'Apply Filters'. Below the 'Apply Filters' button are two links: 'Reset Filters' and 'More options'.

2. Enter the 'Project name' or 'Address'.



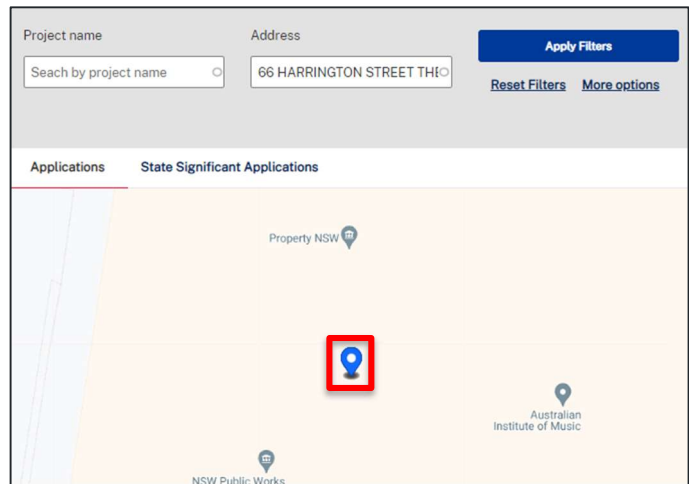
This screenshot shows a close-up of the search filters section. It features two input fields side-by-side. The first is labeled 'Project name' and has a dropdown menu with the option 'Search by project name'. The second is labeled 'Address' and has a dropdown menu with the option 'Search by Location'.

3. Click 'Apply filters'.



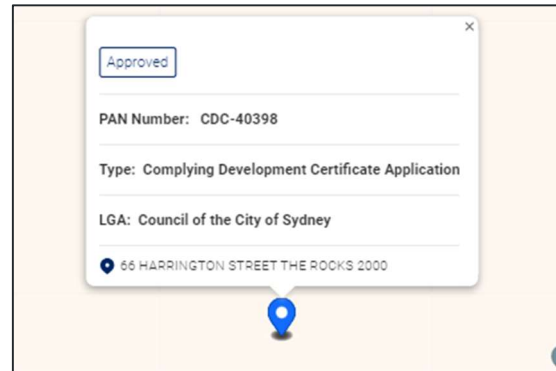
This screenshot shows a close-up of the 'Apply Filters' button, which is a large blue rectangle with the text 'Apply Filters' in white.

The map will return any results for that project name or address. They will be displayed as a pin on the map below the search filters.



4. **Click** on the pin to display information about the application.

For additional information on this application, please contact the relevant council.



Tip: After viewing the application details, **click** on the 'X' in the top right-hand corner to close the details.

Note: By default, the system will display applications submitted to councils or private certifiers. If you wish to track state significant applications instead, **click** on the 'State Significant Applications' tab located above the map.

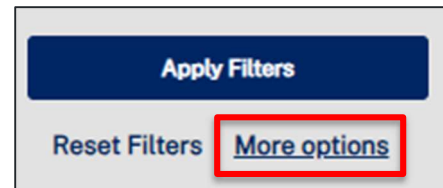


Additional search options

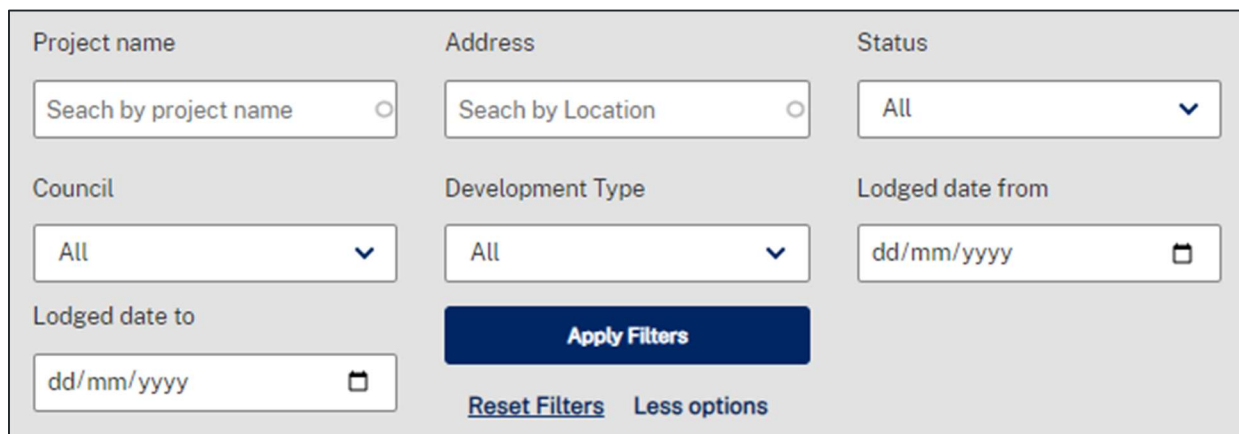
If your search query is broader than a specific address or application, there are additional search options available.

1. Enter <https://www.planningportal.nsw.gov.au/map> into a web browser. The application tracker will open.

2. Click 'More options'.



The available search filters will be displayed.

A screenshot of a search filters interface. It contains several input fields and dropdown menus: 'Project name' with a search box 'Search by project name'; 'Address' with a search box 'Search by Location'; 'Status' with a dropdown menu 'All'; 'Council' with a dropdown menu 'All'; 'Development Type' with a dropdown menu 'All'; 'Lodged date from' with a date input 'dd/mm/yyyy'; and 'Lodged date to' with a date input 'dd/mm/yyyy'. There is an 'Apply Filters' button, a 'Reset Filters' link, and a 'Less options' link.

To view applications by a specific:

- NSW Planning Portal application status, select 'Status'
- Local government area, select 'Council'
- Application type such as development application, select 'Development Type'
- Time period, select a date in the 'Lodged date from' and 'Lodged date to' fields.

Tip: Use any combination of the above criteria to refine your search and find the most relevant application(s).

3. Click on the drop-down arrow for the category you want to use and **select** an option from the list.

Development Type

All

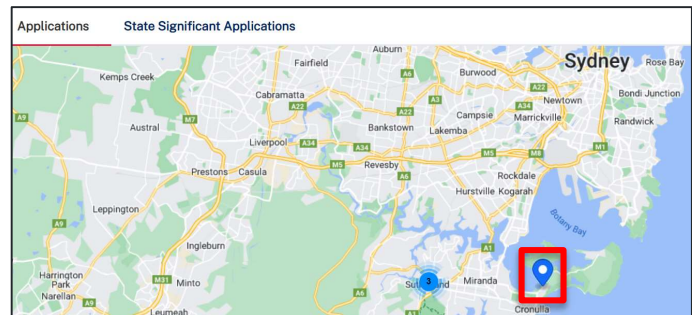
▼

All
 Complying Development Certificate Application
 Development Application
 Modification Application
 Modification to Complying Development Certificate
 Review of determination

4. Once all filters have been applied, click 'Apply filters'.

Apply Filters

A map will display, showing pins that indicate the location of the relevant application(s) based on your search parameters.



Tip: To zoom in or out on the map either:

1. Press and hold the 'Ctrl' key on your keyboard and use the scroll wheel on your mouse to zoom in or out on the map.
2. Locate the plus (+) and minus (-) signs in the bottom right-hand corner of the map. Click on the plus sign (+) to zoom in on the map and click on the (-) sign to zoom out on the map.

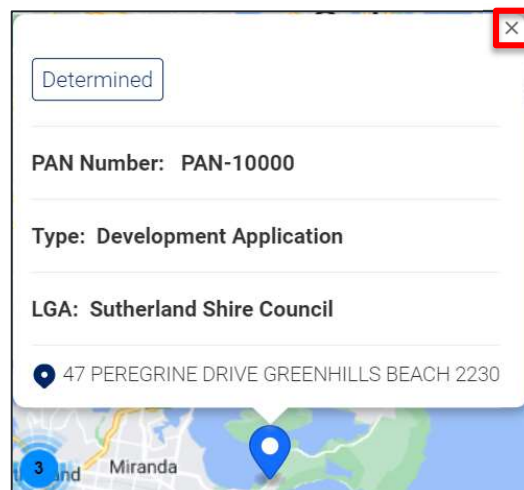
In addition, application details that match your search criteria will display below the map.

5838 results found < Page 2 / 1460 >

Withdrawn PAN Number: PAN-100021 Type: Development Application LGA: Sutherland Shire Council 158 THE BOULEVARDE MIRANDA 2228	Determined PAN Number: PAN-100022 Type: Development Application LGA: Sutherland Shire Council 30 Taronga Parade, Caringbah 2229	Determined PAN Number: PAN-100074 Type: Development Application LGA: Sutherland Shire Council 114 OYSTER BAY ROAD OYSTER BAY 2225	Determined PAN Number: PAN-100086 Type: Development Application LGA: Sutherland Shire Council 56 FREYA STREET KAREELA 2232
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5. **Click** on the pin to display information about the application.

For additional information on this application, please contact the relevant council.



Tip: After viewing the application details, **click** on the 'X' in the top right-hand corner to close the details.

6. If the search results display a number within a circle icon, **click** on the circle icon to display all applications that match your search criteria within the area. You will then be able to select the relevant pin to view further information.

Note: The number within the circle indicates the total number of applications in that area matching your search criteria.



If your search doesn't yield any results matching your criteria, the map won't display and the system will indicate '0 results found'.

0 results found

To remove filters and search alternative search terms, **click** 'Reset Filters'.

[Reset Filters](#)

More information

We have developed a range of support materials, including Quick Reference Guides for other services and Frequently Asked Questions (where applicable), to assist you when using the NSW Planning Portal digital services. You can access these via in the [Help and Resources section](#) of the NSW Planning Portal. We encourage you to scan these resources prior to contacting the NSW Planning Portal Customer Support team.

We also offer a range of training sessions on the NSW Planning Portal digital services. You can view and/or register for upcoming training on the [Information and Training sessions page](#) of the NSW Planning Portal.

If you require further assistance, please contact ServiceNSW on 1300 305 695 or [submit an enquiry online](#). If you are calling from outside Australia, please call +61 2 8894 1555.