5 stages to faster, more efficient assessments

1. Pre-lodgement
   - Communication and fact finding to improve quality of applications
     - Information is available on the NSW planning portal
     - Applicant talks to and may meet council

2. Lodgement
   - Efficient processing aids assessment
     - Applications can be lodged at council or soon on the NSW planning portal
     - Parties acknowledge their responsibilities
     - Checked for completeness
     - ‘Clearing house’ identifies issues and assessment stream
     - Allocated to an officer

3. Assessment
   - Level of assessment reflects impacts of development
     - Preliminary
       - Applicant ‘contact date’ set
       - Site visit
       - Legislation checked
       - Referrals received
       - Directions meeting to resolve issues
       - Applicant updated

4. Determination
   - Decision made at right level by delegated officer, council or planning panel
     - Peer review
     - Standard applications determined within 40 days
     - Fast track applications determined within 25 days

5. After decision
   - Contact and send package to client as soon as possible
   - Fast track
     - Fast track applications to determination
   - Final assessment
     - Stop the clock
     - 14 days to withdraw incomplete applications or clarify minor issues

Process starts here

Days 1-6
- Applications can be lodged at council or soon on the NSW planning portal
- Parties acknowledge their responsibilities
- Checked for completeness
- ‘Clearing house’ identifies issues and assessment stream
- Allocated to an officer